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Ty Melton, President  
Melton Design Build  
3082 Sterling Circle  
Boulder, CO 80301

Hello TY:

This note is long overdue - but maybe not in light of the fact that we are just finishing up payment on better than a year and a half of work, and getting ready to start another small project with Melton! After spending that time with so many of your fine team, and now after living in our remodeled home, which we truly love, I wanted to let you know how pleased we are with your organization.

At the outset, we had some ideas of what we wanted in the way of changes to our "new" home (at least new to us since it was actually built in 1965). We had the advantage of having worked with Stephen, Cliff and Peter on a couple of projects in our previous home in Boulder. We had not, however, made use of all the Melton services with the smaller projects in our previous home.

When we presented the major projected changes to our Master Bedroom and Bath, and Kitchen and Living Room, your design team was able to take our general ideas and define some outstanding options, counsel us on the best approaches, and provide renderings to make us see views close to the finished product. Tom, Stephen, and Renee were absolutely awesome in working with us. Stephen had worked with us before - not only on our previous home, but he came out on more than one occasion when we were looking at two other homes before we purchased this one - to evaluate potential remodeling before we made offer(s).

The construction work at the outset was complicated by the infamous flood, which did substantial damage to the basement. Jim Gordon and Craig Bird did some great work - much of which I didn't experience because it was done when we were on vacation in Hawaii. But they had things completed

by the time we returned so we could move downstairs while the real work upstairs got going.

The hallway, guest room and bath, and the Master Suite (bedroom, closet, bath, and meditation space) was a big undertaking. Shawn Kenne (more about Shawn later) kept things on track throughout, and I think we had most of your Production Crew involved at one time or another - Jim Gordon, Chris, John, Mike and Diego - and probably others that I have forgotten - all of whom were top notch. And of course Pete - who I think will be a friend for life - and who was so helpful - getting rid of construction debris, rebuilding our side yard fence and removing old building materials and making sure anything that could be reused went to Resource. And Steve was a master in moving our dumpster and pod around to make the program a little easier on us.

Renee, Stephen, and Shawn made helpful suggestions along the way with hardware selections, and finished construction details that ultimately resulted in the fabulous finished product. At this point we took a break - enjoying our new bedroom area and marvelous baths (after living in both the basement and our Living Room with only a tiny bathroom in the basement!), before attacking the final project - kitchen, living room and entry.

Shawn again did an incredible job keeping everything moving and on schedule. He was remarkable in keeping us informed and working on our behalf to keep the subs responsive. Renee was awesome in product selections and really bonded with my wife Jane when it came to understanding what appealed to us and what would work best in the overall design. Both of them are superstars who really made the overall program much easier - obviously complicated by us living in the house during almost all of the renovations.

It was actually a bit easier living without a kitchen during phase 2 vs. the bedroom during the first phase of our work - and Jim B was terrific as the lead carpenter. I told Shawn this on a number of occasions - I think you have the best carpenters I have seen, and this comes from someone who has built two homes in California, and done modifications on two others in Connecticut.

Anyway, our finished home is so, so comfortable - it is better than we ever expected at the outset of all the work. We do have a "few" small projects in mind that we are discussing with Stephen. We do intend to get all our Melton "extended family" over for a wine get-together this Spring.

Ty if you ever need a client to provide recommendations count us in. I've already mentioned you to our next door neighbor who is considering some remodeling.

Thanks again,

*Kevin*

Kevin Holtzclaw